



MEMBERS

Handbook



Welcome to Blackpool and the Fylde Coast's
Leading Youth Work Charity

WELCOME

to The Boathouse Youth



Congratulations on joining The Boathouse Youth (The BHY), you're now a member of the biggest and best youth organisation in Blackpool. The great thing is all the activities we offer are fully funded at point of access.

As a member of The BHY, you can attend many of our youth club sessions and are eligible to sign-up for other extra activities and trips that take place throughout the year.

Our timetable changes regularly, so be sure to keep an eye on our social media pages for updates. We also send out information via flyer and email, and have posters up at our centres with extra details.

We offer **4 programmes** for you to get involved with:

Universal programme



These sessions are fast paced, high energy and at times can be loud, but fun and learning is always at the centre of what we do. You might be doing craft activities, active games or even a film and pizza night. There's something for everyone!

 Bloomfield Youth Centre

Pathway programme



Our pathway sessions are for young people with additional or behavioural needs, they still do the same great activities as universal just with smaller group sizes, higher staffing, and a more relaxed atmosphere.

 Grange Park Youth Centre This programme is accessible by referral only, please speak with the team for info.

Direct engagement



Our direct engagement includes project based work, trips and residentials. These activities are often to challenge and upskill young people by working towards a specific goal.

 Whiteholme Youth Centre  Off-site locations

Holiday activity & food



The Holidays, Activities and Food (HAF) Programme runs fun and exciting holiday clubs at our local partner schools. They provide activities that both challenge and develop individuals as well as provide a food option whilst school is closed.

 Local Schools

Your BHY

JOURNEY



From 5 to 17 years

We believe in giving our members experiences that will continue to challenge them at each stage of their life, and therefore help them grow and develop. This happens throughout our Universal and Pathway sessions, and in all the extra activities in our Direct Engagement and HAF programmes too.

Here's just a few of the new experiences to look forward to in each age group.

	Centre Sessions	Day Trips	Holiday Clubs	Camping Residentials	Canal Boating Residentials	Duke of Edinburgh's Award	Young Leaders
Infants (Age 5 to School Year 2)	✓	✓	✓				
Junior (School Years 3 & 4)	✓	✓	✓				
Junior Plus (School Years 5 & 6)	✓	✓	✓	✓			
Senior (School Years 7 & 8)	✓	✓	✓	✓	✓		
Senior Plus (School Years 10 to age 17)	✓	✓	✓	✓	✓	✓	✓

Adult Volunteering
(Age 18+)

- Fundraising
- Networking
- Trustees
- Youth Leaders
- DofE Leaders
- Minibus Drivers
- Operational Support
- Caretaking
- Catering

Extra activity selection

All of our members are guaranteed a place at our Universal or Pathway sessions, however, we have a limited capacity for our extra activities such as trips, holiday clubs and residentials.

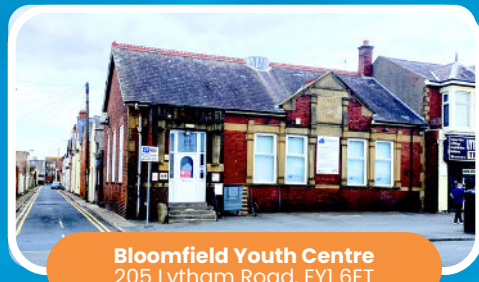
Our additional activities have different selection criteria, which is normally based on factors such as age group, previous attendance and behaviour. We'll always try to make clear who can register for any given trip or activity and advertise widely any upcoming activities they may be able to attend.

WHERE

we work



Grange Park Youth Centre
170 Horsebridge Road, FY3 7EA



Bloomfield Youth Centre
205 Lytham Road, FY1 6ET



Whiteholme Youth Centre
All Saints Road, FY5 3AL



Fleetwood Youth Centre
Highbury Avenue, FY7 7DJ

We also work closely with **6 partner schools:**



Thames Primary Academy
Severn Road,
FY4 1EE



Blackpool Gateway Academy
Seymour Road,
FY1 6JH



Christ the King Catholic Academy
Rodwell Walk,
FY3 7FG



Boundary Primary School
Dinmore Avenue,
FY3 7RW



St Mary's Catholic Academy
St Walburgas Rd,
FY3 7EQ



Layton Primary School
Meyler Ave,
FY3 7DX

Collection and dropoff



It is really important to us that your child is kept safe at all times whilst with us as well as on their way to or from the sessions.

We encourage all parents to drop-off and collect their child, however, we also respect that some parents consider their children mature enough to be able to walk unaccompanied.



You can tell us whether you wish your child to walk alone, or whether you (or another responsible person) will collect them.



If 'Collected' they will be released to a responsible person who is aged 16+. **If 'Not-Collected'** they will be allowed to walk home alone at the end of the session.



Children in the Infant Section MUST be dropped-off and collected by a responsible person who is aged 16+.

The BHY

TEAM



You can't miss our amazing team of staff, they'll be looking smart in our bright BHY Uniforms! They'll also have a handy name tag and ID badge nearby in case you forget who they are.



Youth Leaders
Pink Polo Shirt / Hoodie



Senior Leaders
Grey Polo Shirt / Hoodie



Operations Team
Blue Polo Shirt / Hoodie



Young Leaders
Light Blue Polo Shirt / Hoodie

All of our sessions will have a Senior Leader onsite or nearby. Feel free to ask for them if you have any questions or concerns.

Safeguarding



Our NUMBER ONE priority is that your child is always safe from harm when they are in the care of The BHY. Whilst we pride ourselves on the element of risk we introduce to children's play we also pride ourselves on our commitment to ensuring it is controlled and well-managed. Safeguarding encompasses many different elements and we have listed some of the aspects below.



Uniformed + ID'd Staff



Fully Risk Assessed



Checked & Safe Staff



All Sites covered by CCTV



Staff Child Protection Training



Trained for Challenging Behaviour



First Aid Training

The Boathouse Youth has a designated safeguarding team that will deal with any disclosures or concerns about a child. They work closely with our young people, families, schools and other services to support the child and their family in resolving concerns, accessing support and liaising with other professionals.

Our mission is always to advocate for the voice of the child above all else. We use our knowledge and expertise to provide a fair and honest opinion of them, their needs and challenges.

BEHAVIOUR

Rules



At The BHY we know that good behaviour makes it easier to have a great time and enjoy ourselves. We will do everything we can to enable our young people to behave well and will always give opportunities for correcting mistakes.

However, some types of behaviour will never be tolerated and will result in consequences matching the intention and severity of their actions.



STAGE 1 Reminder



Children are reminded about the rules and given a chance to correct their behaviour. This includes behaviour that is unintentionally disruptive but is starting to have an effect on others in the session or activity.

STAGE 2 Cool down



You'll be asked to take some time out to cool down. If your behaviour continues you may not be able to finish the activity. Stage 2 behaviours are those that are having an effect on the session and are causing upset or a distraction to others.

STAGE 3 Removal



You'll miss out on most of the activity, and possibly be sent home and may even miss your next session. These behaviours are causing a major disruption to sessions or activities, and are majorly upsetting or distressing to others.

STAGE 4 Exclusion



You'll miss out on the rest of the current activity, and may be sent home or given a further exclusion from our activities. We reserve Stage 4's for behaviour that is both intentional and malicious, and require a longer period of reflection.

Data Protection

The BHY takes your personal data seriously, and we will do everything we can to look after it. We collect your data to support member participation and to monitor and report on your attendance and progress (amongst other things).



You can find our full 'Privacy Policy for Members' on our website.



The BHY will never share your personal information with a third party without your permission or a genuine safeguarding concern.

BULLYING

and Abuse



Some behaviour will always be deemed unacceptable. Bullying, abusive or aggressive behaviour towards The BHY Staff or our Members will always be challenged and will be dealt with severely.

We believe that sharing concerns will support your child to get the most from The BHY, and that all problems can be resolved in a calm and collected manner. Aggressive behaviour from parents will not be tolerated and WILL result in us refusing to work with your family.

The BHY will always investigate incidents of bullying and abuse and will take direct action where appropriate. All incidents will be recorded.

Getting in touch

If you have any concerns, comments or questions you can contact the team directly on these contact details.

Our staff are in the office 6-days a week to speak with, or you can email us or send a message via Facebook and we'll get back in touch as soon as we're able!



01253 804 904



facebook.com/thebhy



hello@thebhy.co.uk

What our **members** say!

Love everything, meeting new friends, great people, great activities!

Love being part of The Boathouse Youth, you are the best!





For more detailed information on anything in this document please contact us

www.thebhy.co.uk



info@thebhy.co.uk



01253 804 904



thebhy



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TheBHYC